



Job Posting – Waltham, Massachusetts

IT/Network Engineer

Entry Level

About IntervalZero

Excellent people, innovative technology, and a Customer-first philosophy are all competitive differentiators in today's knowledge-based global economy. IntervalZero is focused on all three – building an outstanding Team, exceeding Customer expectations, and continuing to develop PC-based software platforms for building industrial control systems.

Headquartered along the Boston technology corridor, with additional offices in Europe and Taiwan, IntervalZero is relentlessly focused on its customers, and we share their pursuit of excellence. The company believes that continuous investment in both our real-time software technology and in strengthening customer relationships is essential for long-term success. That same level of investment and commitment extends to the IntervalZero Team, the company's most important asset.

For more information, visit www.intervalzero.com

About this Position

IntervalZero is seeking a talented individual who is highly motivated and eager to launch their career in IT. As an IT Engineer, you will be required to maintain the company's network infrastructure, troubleshoot networking and system issues, and maintain network hardware and software to support the team.

Requirements:

- Understanding of IT and network infrastructure.
- Configure, install, and maintain hardware to meet user needs. Install applications and operating system software updates as required.

- Troubleshoot system-level hardware and software malfunctions and provide support as needed.
- Assist in the evaluation and selection of new hardware, utilities, and software.
- Support users by analyzing, diagnosing, and fixing operating systems, application software, and network problems. Evaluate and propose system enhancements and perform additional task management as required.
- Knowledge and proficiency in Windows OS and Microsoft Office Suite.
- Knowledge of Microsoft Power Platform for the administration of Microsoft 365.
- Ability to convey written and oral communication effectively and professionally.
- Maintain appropriate documentation reflecting current computer system configurations and user support requirements.
- Highly self-motivated, possess strong analytical skills, and strong organizational skills.
- Desire to learn and improve skills on a continuous professional basis.
- Timeliness and reliability are essential qualities for this role.

Nice to Have:

- Experience with firewall and VPN management
- Experience installing SSL certificates
- Experience with Linux OS
- Experience managing and using Perforce
- Experience managing and using Atlassian tools
- Experience in scripting with Python or PowerShell
- Programming experience in C/C++

Perks and Benefits:

- Health, Dental, and 401(k) with an employer match of 25% up to 8% of total compensation
- Accrue up to 3 weeks PTO annually to start, with additional PTO accruing with every year at the company up to 5 weeks after 10 years
- 12 Paid Federal Holidays off and one floating Holiday per year
- Hybrid work environment, with employees in the office on Tuesday and Thursday.
- Flexible working hours

Interested? Email careers@intervalzero.com